symphony3

Managed Integration Services for Local Governments

At Symphony3, we specialise in delivering robust and seamless integration services for local governments, crucial for delivering superior service to the community. Our SmartGlue Integration platform currently manages integration in large and small councils across Australia and NZ.

In response to integration skills shortages in the Local Government sector, we have developed our SmartGlue Managed Integration Service to help councils address the integration skills shortages that are impacting transformation projects council-wide.

Why would your council look at this service?

A. You want to outsource your integration work because:

- You are struggling to find the right integration skills in the market
- Your council can't afford to employee integration specialists
- Your council doesn't retain integration staff due to the competitive jobs market, resulting in poorly delivered integration projects

B. You want an interim service to support your IT team as you look to recruit the right integration team.

- We will work alongside your existing IT team for an allocated period to fill skills gaps and expertise.

Benefits for Councils Using Symphony3

Highly Experienced Staff

Our team consists of industry experts with extensive experience in managing integration services for public sector clients.

Cost-Effective Sourcing

Eliminate the need to hire and retain specialised, hard-to-find, and expensive integration experts.

Security & Peace of Mind

Rest easy knowing that your APIs and data exchanges are secure under the watch of our top-tier security protocols.

Focus on Core Objectives

Free up your internal resources to focus more on strategic initiatives and less on technical complexities.

Connect with Symphony3

Contact Fergal Coleman today:

p: 0423 198 184
e: fcoleman@symphony3.com

What Our Service Offers

24/7 Support
Our dedicated support team is available at all hours to assist you.

API Training and Support
Comprehensive training and support to ensure your staff are proficient with API usage.

Proactive Monitoring & Updates
Ongoing monitoring and updates to keep your systems secure and efficient.

Scalable Solutions
Our services grow with your community, ensuring your integration capabilities always meet your needs.

Custom Integration Solutions
If you choose our SmartGlue platform you get access to the local government specific connector library.

Managed API Services
Complete management of API deployment, operation, and maintenance, ensuring secure and efficient data exchange. We can also manage your identity service tools, if required.

Platform Support and Maintenance
Platform Support and Maintenance: We provide extensive support and maintenance for our SmartGlue Platform and all other major platforms like Amazon, Azure, Mulesoft, or Boomi.

Why choose Symphony3's Managed Service

Affordability
Councils are working with Symphony3 because we offer a flexible, affordable Managed Service that is tailored to your existing environment. It can be an interim or long-term engagement, you choose.

Support
We'll work with your existing tools. If you are using tools like Amazon Integration Services, Mulesoft, Boomi, Jitterbit or Azure Integration Services we'll support them for you.

Efficiency
If you are yet to consolidate your integrations onto a platform we can deploy our SmartGlue Platform quickly and efficiently to stabilise your environment.

Our expert team is equipped with the skills and knowledge to manage all your integration needs efficiently.