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simple connected customer experiences

SmartGlue

For Local Government

SmartGlue is the secret ingredient that connects 40+ systems and services, enabling digital transformation through streamlined workflow and automation.

- Streamlined workflows
- Business Process automation
- Government-level secure platform

"I highly recommend anyone looking to deliver end-to-end digital services to work with Symphony3."

**Senior Manager,
Rural council**

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SmartGlue has been developed specifically for local governments who are serious about delivering better customer experiences and serious digital transformation. If you want to deliver the best digital services, you need SmartGlue.

Connected Systems

- Integrate core and online systems to deliver end-to-end service improvement.
- Automate existing processes to reduce manual handling, eliminate errors and deliver millions of dollars in cost savings.
- A flexible platform that enables quick and efficient delivery of new digital services. This is true digital transformation.

Cost Saving and Efficiencies

- One low cost per month for ongoing support & maintenance.
- Our SmartGlue platform is built on open source software meaning it is licence free and cost effective for councils of all sizes.
- 24/7/265 support.

Meet your technology needs

- Government-level security for your data.
- Microsoft Compatible
- SaaS solution with minimal support

Key features

- Out of the box Integration connectors.
- The SmartGlue platform comes with over 40 connectors to well-known systems including TechnologyOne, Civica Authority, Infor Pathway, MS Dynamics, Salesforce, TRIM (HP Content Manager), Xero, MYOB, Reckon Accounts, OpenOffice, Merit, IFS, MS Azure, Synergysoft and more.
- Documented integration patterns. We've been integrating in local government for many years and have systemised common integration patterns into the SmartGlue solution ensuring quick deployment.
- Built-in monitoring for error management.

You'll be in good company

Established in 2011, Symphony3 has purpose built digital solutions and a platform for our customers that is cloud-based, secure and scalable.

Our purpose is to help our clients deliver simple connected customer experiences.

We have worked with hundreds of councils over many years. Below is a sample of councils using our platform.

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